

These terms and conditions set out the basis on which we (“Firth of Clyde Boat Tours”) and you (the “passenger”) agree to conduct all business. These terms and conditions apply to all bookings, and to all individual passengers within each booking.

1. All passengers undertake the trip at entirely their own risk. Firth of Clyde Boat Tours cannot be held responsible (save where prescribed by statute) for any injuries, illness, loss of property, theft or damage occurring during a trip, whilst ashore during a trip or travelling to or from the sailing departure point.

2. During any given trip, all decisions regarding the running of the vessel and the safety of passengers are taken by the Captain. The Captain's decision is final in all matters, including for the avoidance of doubt, any decisions as to the suitability of the weather and / or sea conditions to enable any trip to go ahead.

3. Safety is paramount at all times whilst at sea. Firth of Clyde Boat Tours requires all passengers to wear a life jacket at ALL times whilst on the deck of the vessel and conduct themselves in a manner which does not unduly endanger themselves or others.

4. No guarantees can be made regarding the likelihood of seeing particular wildlife on any given trip.

5. Departure times are as stated for your chosen trip, however, all other timings for the duration of your trip are approximate. Firth of Clyde Boat Tours cannot be held responsible for any additional costs incurred or inconvenience caused due to timings not running as stated.

6. Trip cancellation by Firth of Clyde Boat Tours

1. Unfortunately no guarantees can be made regarding the weather and the likelihood of a trip going ahead, but Firth of Clyde Boat Tours will always endeavor to make planned trips where possible and safe to do so. If a trip is cancelled due to poor weather conditions then a full refund will be issued by Firth of Clyde Boat Tours if a suitable alternative trip or date can not be found. Firth of Clyde Boat Tours will try to always give as much notice as possible if a trip has to be cancelled.

2. In the unlikely event that sufficient passenger numbers to run a trip are not met, Firth of Clyde Boat Tours reserves the right to cancel the trip. In this instance, Firth of Clyde Boat Tours will endeavor to accommodate passengers on another trip, if this is not possible, payment will be returned in full.

3. In the unlikely event that a trip or charter can not go ahead due to technical issues with our vessel or equipment then Firth of Clyde Boat

Tours will endeavor to accommodate passengers on another trip, if this is not possible, payment will be returned in full.

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7. Trip cancellation by passengers

1. If a trip is cancelled by a passenger, out with a 7 day period of their booked trip, payment will be refunded in full.
2. If a trip is cancelled by a passenger within a 7 day period of their booked trip, payment is non refundable.
3. If a passenger fails to show up, payment is non refundable. In the event of exceptional circumstances that lead to the cancellation this can be reviewed, this is at the discretion of Firth of Clyde Boat Tours.
4. In the case of a 'whole boat charter' booking, if the booking is cancelled more than 14 days before the trip, the payment will be refunded less a cancellation fee of 10% of the total booking fee. If it is cancelled within 14 days before the trip is due to take place, the payment is non refundable.

8. Firth of Clyde Boat Tours recommends that all passengers take out travel insurance to cover any losses that they may incur.